

## **PRESS RELEASE – April 2, 2003**

Contact: Warren Wagner - email: service@opras.net – Phone: 800-545-4888

# **CITY OF MANHATTAN BEACH GOES WITH OPRA FOR CMMS AFTER EXHAUSTIVE SEARCH**

Manhattan Beach, CA – After years of searching for a CMMS solution that would answer the needs of this city by the sea, the Manhattan Beach Department of Public Works (DPW) chose OPRA's Internet based software solution. The quest for a solution started in 2001 and came to an end with an overnight deployment of OPRA's Work Order and Public/Private Event Calendar modules on the Internet.

Ease of deployment and implementation aside, the power and flexibility of OPRA made it the perfect choice for this tech savvy community. With a few mouse clicks, city managers can set up multiple service centers to which work request can be routed. Each service center can define it's own business rules, approval processes, job types and work staff independent of the other service centers and at no additional costs. "It's like having several independent CMMS programs in one package. It's perfect in a busy city environment where you have several different service centers like Water & Power, Engineering, Streets & Sewers, Facilities and the like." explains Peter Williamson of PPS, Inc. developers of OPRA.

Juan Price the city's Maintenance Superintendent sees that implementation of OPRA will not only streamline the workflow process but also provide valuable data on city operations. The built in report generator combined complete with charts and graphs, allows management to instantly track performance and costs in any view they wish.

Citywide use of OPRA's Internet Event Calendar also saves time and resources. Until OPRA arrived the city had to rely on a "Web Master" to receive and post events on a calendar at hundreds of sites. The OPRA calendar relieves the "Web Master" of this duty and allows each department to post both their public and private events independently. "Keeping everyone on the same page is crucial and OPRA delivers a more complete picture of what's going on within the city. This is a major benefit to a maintenance department charged with overseeing these sites." Says Williamson. Additionally the Event Calendar view can be overlaid with the Work Order maintenance calendar making it easy to spot scheduling conflicts. A public view of the calendar can be incorporated within the City's web site complete with logo and color scheme matching.

PPS Systems, Inc. is a privately held company with headquarters in Marina del Rey, California. PPS was the first in the nation to provide a 100% Web-based "Work Order System" in 1996. PPS now provides and hosts its complete line of OPRA Web-based software modules to governments, school districts and corporate clients supporting thousands of transactions on a daily basis.

The service that is described above relates to a natural expansion of the utilization of the company's expertise and services available. Interested parties may contact PPS at 800-545-4888 or email at [sales@opras.net](mailto:sales@opras.net).

- END -