

PRESS RELEASE – June 22, 2002

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Picture Link: "[Delano M&O staff learn to use OPRA](#)"

Delano USD goes on line with OPRA Work Order system

Marina del Rey CA – Out there in California’s desert heartland it is common knowledge to conserve as much energy and human resources as possible. That is smart, and that is probably why Delano Elementary School District (DESD) decided to conserve their energy and deploy the OPRA work order management module.

Sam Thompson, Director of Technology, had first seen OPRA about three years ago. He knew that M&O needed a system however, the district was going to a new accounting system and held off on the OPRA work order management system until it was proven that the new “accounting system” did not meet the needs of service order management.

OPRA got the call in May. Within 30 minutes of receiving a Purchase Order for the system – it was up and running on the OPRA server. After a brief interview with M&O personnel all of the essential site information was entered. A few days later, when Delano had their own web server up and running, PPS transferred the info to their server and OPRA was ready to go, all our staff needed to do was coordinate a training day(s).

But Sam had another idea. Why not let the M&O craftsmen close out their own work orders. To do this Sam directed his IT staff to set up a “OPRA” KISOK at the M&O site where the M&O staff could enter their own hours and materials and close the jobs themselves. Since OPRA was residing on their server it was easy to restrict access to other parts of the Internet and leave this KISOSK machine for OPRA use only.

On one very hot day in June, two OPRA trainers deployed themselves at each school site and trained everyone in the district charged with submitting work orders within 6 hours. From that day forward all work orders are now (1) Submitted online from the sites (2) Assigned to craftsmen by M&O (3) Closed by the craftsmen themselves (4) Most importantly, everything is monitored and reported to M&O management.

From that day forward there were no more paper work orders for DESD. Now work orders are handled much more efficiently, work order fulfillment time has been tremendously reduced and phone calls to M&O about outstanding work orders have been slashed to a fraction of what they were.

Delano has now discovered how easy it is to get web based OPRA applications up and running. There is no software to install at each machine, there is minimal training required and no “per-seat”, “workstation” or “simultaneous user” fees to deal with. In fact Sam can access OPRA and drive this from his home on his days off. - Oh wait – never mind.

PPS Systems, Inc. is a privately held company with headquarters in Marina del Rey, California. PPS provides and hosts its OPRA software to several school districts throughout the region and currently supports several districts with over 300,000 students, thousands of transactions and thousands of parents on a daily basis through one or more of their browser based software modules.

The service that is described above relates to a natural expansion of the utilization of the company's expertise and services available. Interested parties may contact PPS at 800-545-4888 or email at sales@opras.net.

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